

# METHOD AND SYSTEM FOR DETERMINING SERVICE RESOURCES ALLOCATION

## ABSTRACT OF THE DISCLOSURE

According to one embodiment, a method for determining service resources allocation includes associating a generic value stream having a plurality of generic value stream components with a plurality of industry segments, allocating, for at least one of the industry segments, expenditures for a time period to at least one of the plurality of generic value stream components for the industry segment, and determining, for at least one of the industry segments, the amount of expenditures associated with the at least one of the plurality of generic value stream components relative to the total amount of expenditures for the at least one industry segment. The determination is for use in determining the resource allocation.